

Elodie Fenouillet

Country: France

Course: Advanced Diploma of Hospitality

Institute: TAFE NSW – Northern Sydney Institute, Ryde Campus



Practical skills and strong industry links were the key drawcards for international student, Elodie Fenouillet, when she chose to study at TAFE NSW – Northern Sydney Institute.

Ms Fenouillet, who recently completed the Advanced Diploma of Hospitality at Ryde Campus, hasn't looked back.

"I enjoyed training in strategies on how to provide quality customer service, work in a socially diverse environment and manage people," said Ms Fenouillet.

Currently working at the Park Hyatt in Sydney, she has been able to directly apply what she learnt in the workplace.

"Elodie has been a model employee since she has started at Park Hyatt Sydney and it has been a real pleasure mentoring her," said Alain Reveryrand, Assistant Manager, The Dining Room.

After completing a Certificate in Tourism in her home country of France, Ms Fenouillet decided to pursue her passion for travel and hospitality. She moved to Sydney and enrolled in further study.

"In Sydney, there is a diversity of culture, people are very open-minded and there are work opportunities for people who want to improve their position, more than in other countries around the world where the economic situation doesn't allow it," she said.

Inspired by her success so far, Ms Fenouillet is now continuing her studies at the Institute and is completing the Bachelor of Hotel Management at Ryde Campus.

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